



INDIGENOUS NATIONAL
TECHNOLOGY & TELECOM NETWORK

CRITICAL INFORMATION INTTN MOBILE

2018



Critical Information Summary - 12 MONTHS PLANS

			PROMO	PROMO	PROMO	PROMO
	MICRO \$11	NANO \$20	MINI \$25 was \$35	STANDARD \$40 was \$45	SUPER \$45 was \$55	MAX \$50 was \$65
Min. Term	1 month	1 month	12 month	12 month	12 month	12 month
Calls	Unlimited	\$500 \$0.40 flagfall + \$0.99 per min for excess usage	\$1000 \$0.40 flagfall + \$0.99 per min for excess usage	Unlimited	Unlimited	Unlimited
SMS	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
MMS (photo)	Unlimited	Included Value	Included Value	Unlimited	Unlimited	Unlimited
Data	200MB	500MB	1.5GB	4GB	10GB	25GB
Call to 26 Countries**	-	-	-	100 minutes	300 minutes	300 minutes
Calls to 1800	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Calls to 13-1300	Included Value#	Included Value#	Included Value#	Unlimited	Unlimited	Unlimited
Calls between users on the same network	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Prices include GST - *Excess data usage is charged at \$0.03/MB (\$30.72/GB). Alternatively, sign up to 1GB Auto Bolt-on to save and pay \$10/GB. **Apart from China which calls to mobile are included, minutes can be used only to call international landlines. # Telstra Retail numbers 132000, 132203, 132674, 132999 are charged as excess usage.

Critical Information Summary

Information about the service

Here's a quick summary of the important bits about the **Promo** mobile plans. It covers things like the inclusions and how much it costs each month.

This is a post-paid mobile phone service, which gives you access to our network, a mobile phone number, and let you make and receive calls, send and receive messages, and have access to mobile data.



Minimum Term

This plan is in a 12-month contract term. Early Termination Fees apply.

What's included and excluded

Unlimited national call value - with your monthly plan allowance you can make unlimited standard national calls to fixed and mobile numbers, including unlimited standard SMS and photo MMS, voicemail retrieval, and calls to 1800 and 13 - 1300* numbers.

Your unlimited included value **cannot** be used for making calls and sending SMS/MMS to international numbers, video MMS, calls to satellite numbers, usage when roaming overseas, among other assistance and special numbers. These will incur excess usage charges to your monthly bill.

Calls and SMS/MMS to premium numbers (e.g. 19xx numbers), Sensis calls or other content charges (including third party charges) are barred.

Receive **200MB (MICRO), 500MB (NANO) 1.5GB (MINI), 4GB (STANDARD), 10GB (Super) and 25GB (MAX)** every month to access the mobile data network. Unused data expires each month and cannot be used while roaming overseas.

Included international call value - receive 300 minutes every month to call landlines in 26 countries. Unused minutes expires each month and cannot be used while roaming overseas.

Included countries are listed below. Only calls to landline numbers are included, unless otherwise stated:

Andorra	Bulgaria	Canada
China	Cyprus	Denmark
France	Germany	Guam
Hungary	Ireland	Israel
Italy	Luxembourg	Malaysia
Malta	Mexico	Netherlands
New Zealand	Poland	Portugal
Romania	Spain	Sweden
United Kingdom	USA	

**includes calls to mobile*

Information about pricing

The minimum monthly charge for a 12 month contract is **\$11 (MICRO), \$20 (NANO), \$25 (MINI), \$40 (STANDARD), \$45 (Super) and \$50 (MAX)**. Excess Usage charges apply if you use more than your included data, or make calls, send SMS/MMS to any of the non-included numbers, and when roaming overseas. If you wish, opting in to Zero Bill Shock will allow no excess usage charges against your monthly bill**.

Your monthly charges and inclusions are metered and billed from the 28 to 27 of each month. Any plan upgrade or downgrade made on days other than the 27th of any month will be fully charged on the day of the change (current month) and on the 28th (month in advance). Please refer to billing details.

Early termination

An Early Termination Fee (ETF) of \$55 (inc GST) applies if you change plans, port your number away or cancel your service.

The total amount owing will be the cost of any usage incurred up until the time of cancellation plus the minimum monthly charge and the respective ETF.



Standard calls, SMS/MMS and data charges

Standard Call	Free of charge
Standard SMS/MMS	Free of charge
Data	If you exceed your Data Allowance Monthly included value, you will be charged \$0.03 per MB. Sign up to 1GB Auto bolt-on to have \$10/GB

Using your service overseas

Your monthly included call and data value do not include usage while you're overseas, so you'll be charged separately for this usage. Roaming Data bolt-ons and Roaming Voice packs are available to be used overseas.

Roaming is not available in all the countries. Please refer to the International Roaming Sheet for more information.

Additional Features

Roaming and Domestic data bolt-ons, as well as Roaming Voice packs are available for this service.

Please refer to Additional Features Sheet for more information.

Other Information:

If you have any questions, we encourage you to contact your agent:

INTTN
support@inttn.com.au
1300 76 11 58

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on **1800 062 058**. For full contact information, visit: **tio.com.au/about-us/contact-us**

Visit **www.inttn.com.au** to find more information



INDIGENOUS NATIONAL
TECHNOLOGY & TELECOM NETWORK

MOBILE PLANS

Experience more plan inclusions and better pricing for a limited time in some of our 4G Prima mobile plans.



Amazing promotional plans



Up to 100Mbps download



New Great data inclusions



Unlimited national calls. Free minutes to 26 countries



Domestic and Roaming data bolt-ons. Roaming voice pack



Zero bill shock

Great network experience on a 4G Network.

Get more done in less time, with our range of 4G plans.

International and National call inclusions

Get up to 300 minutes to call 26 countries, unlimited national calls, text and standard MMS's. Covers all the stuff you do every day - talking, texting and picking up your voicemail.

More freedom with our big data inclusion

Using lots of data? You are not alone. Our latest data allowances are our most generous ever.

Peace of Mind

With the Zero Bill Shock feature you don't need to worry about your mobile bill as there will be no excess usage charges.

Roaming voice packs

Get SMSs and minutes to call anywhere when you are Roaming Overseas.

Data bolt-ons

Now you can add extra data to your plan to use in Australia or when travelling overseas. Choose from 1GB to 5GB recurring and one-off bolt-ons to boost your allowance and save money.

We're easy to deal with, and we're here to help you implement and manage an effective Cloud PBX solution



WHY CHOOSE US

We give the kind of service you just can't get from the big telcos



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Dedicated Account Manager

When you're with us you'll have your own dedicated Account Manager, so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.



Business Communications Specialists

We only focus on businesses which means we understand what's important to keep costs down and efficiency up. Talk to us about our market leading portfolio of products designed to improve communications across your entire business.

Things You Should Know

The following terms and conditions apply for the plans included in this document with their respective minimum monthly charge as outlined in this document. All mobiles services are provided by Indigenous National Technology & Telecom Network (INTTN) ABN: 806 1565 4843. 1. All prices are quoted inclusive of GST. 2. Included value amounts are valid for one month (billing period) and are to be used in Australia. Plans included values can be used towards standard national calls, standard SMS and standard Photo MMS to mobiles and fixed line services, calls to 1300, 13 (excluding 132000, 132203, 132674, 132999 on Nano and Mini plans), 1800 and calls to retrieve voicemail. 3. Services excluded from the plan allowance are: directory services, calls, SMS and MMS to international numbers, video MMS, international roaming, content packs and bolt-ons and mobile data usage. 4. Some of the barred services are: Premium services, 19x, 189x and VPN numbers. 5. When the included value on a plan is reached, any extra usage will be charged at the standard rates as excess spend. 6. Fair Usage policy applies to all mobile plans in relation to calls, call diversions, SMS, MMS, and data usage. 7. Calls are charged in 60 second increments, plus flagfall charge. 8. Unused monthly data allowance cannot be rolled over. 9. Upon exceeding the monthly included data allowance you will be charged for excess data usage as indicated, unless 1GB Auto bolt-on is active. 10. Data usage will be metered in kilobytes, where 1024 bytes = 1 Kilobyte or part thereof and includes both uploads and downloads. 11. Monthly data allowance cannot be used when roaming internationally. 12. The mobile product of INTTN are Micro, Nano, Mini, Standard, Super and Max mobile plans using part of Telstra's 4G and 3G mobile network with a 4G coverage footprint of 96.5% and a combined 4G and 3G coverage footprint of more than 98.8% of the Australian population covering 1.62 million square kilometres. 13. These mobile plans have access to download speeds of up to 100Mbps on 4G across 95% of the population. 4G devices will enjoy typical download speeds of 2-50Mbps and upload speeds of 1 to 10 Mbps in 4G coverage areas. 14. Handsets not capable of 4G will only receive 3G coverage. 15. Check mobile coverage at www.mobilemaps.net.au/4G. 16. International Roaming charges are Pay As You Go, and may not be available in all countries. Refer to International Roaming sheet for more information. 17. An ETF of \$55 inc GST applies for 12-month contracted plans. Please refer to the Critical Information Summary for more details. 18. Not to be used in conjunction with any other offer and/or promotion. 19. INTTN reserves the right to vary the terms of these promotions at any time. 20. Full terms and conditions as per the Application Form.

Get in contact with
INTTN today